

BY THE NUMBERS 2021 IN TIMES OF COVID-19



All data is reflective of the 2021 fiscal year:
October 1, 2020 to September 30, 2021.



We received **42,525 incoming calls** and **15,328 unique referrals**.



Assisted **11,448 individual clients in crisis**, which is **4,164 more clients (57% increase)** from FY20.



Provided **1,320 emergency taxi and Uber rides**.



Housed **281 adults & 375 children** in our SAFE Space Crisis Shelter, offering longer stays since March 1, 2020.



Made **520 emergency hotel placements**. Spent **\$116,213.93** in non-reimbursable dollars.



Connected **882 high-risk clients** to expedited services through **375 alerts** to government and partner agencies.



Facilitated **155 emergency lock-changes** for survivors.



Dispatched On-Call Advocates to provide in-person crisis support **364 times**.

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